

D I V I S I O N O F S T U D E N T A F F A I R S

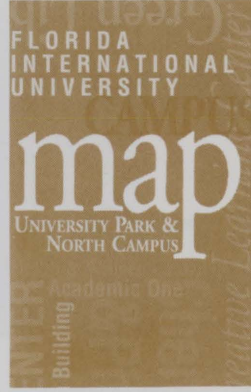
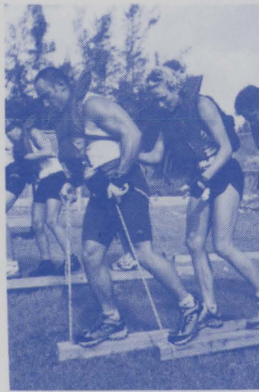


FIU

FLORIDA INTERNATIONAL UNIVERSITY

1 9 9 9 A n n u a l R e p o r t





MISSION

The Division of Student Affairs seeks to educate a diverse body of students by supporting their growth, both personal and academic.

We promote cross-cultural outreach and understanding, provide programs and services to encourage student development, and prepare students to become contributing members of their communities.

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FIU FLORIDA INTERNATIONAL UNIVERSITY

DIVISION OF STUDENT AFFAIRS

I had the distinct pleasure of being named Acting Vice President for Student Affairs in late 1998. The previous year had been an unprecedented year of accomplishments for the Division, and I knew that we had our work cut out for us to maintain such a high level of achievement.

I am pleased to announce that we met the challenge, and the 16 departments within the Division continued to excel and make notable accomplishments, while maintaining their routine services and programs.

Highlighting the major achievements were:

- Start of construction on a new residence hall with 500 beds.
- WRGP Radio going on the air FM.
- Contracts signed with two fraternities to build houses on campus.
- Grants totaling nearly \$1.2 million.
- Every department had interaction with academic units.
- 12 Student Affairs staff taught academic courses.
- Two courses were offered under Student Affairs auspices.
- Completion of renovations to Graham University Center and the Health Care and Wellness Center.
- Record \$22,000 raised in the second Annual Dance Marathon.
- Completion of the Division Web page.
- Record contribution to the United Way Campaign from the Division.
- Start of renovations to Wolfe University Center.
- 500 in attendance at the 8th Annual Rev. Dr. Martin Luther King, Jr. Commemorative Breakfast.
- Huge and successful first Welcome Back Week activities.
- Volunteer Action Center's Alternative Spring Break program named the best in the nation.
- Over 24 academic classes participated in service-learning through the Volunteer Action Center.
- Students contributed over 50,000 community service hours through the Volunteer Action Center.
- Annual Career Fair attracted 284 employers and 2,925 students.
- First Year Residents Succeeding Together (FYRST) program continues to be a successful retention program in Panther Hall.
- The Health Care and Wellness Center was recognized as one of five model schools for HIV prevention programs in the nation.

This Annual Report includes these accomplishments and others achieved by the more than 300 employees in the Division. It is through their hard work and dedication that the Division meets its goals and contributes significantly to the overall mission of the University. I thank them for their contributions.

Patricia Telles-Irvin, Acting Vice President



PATRICIA TELLES-IRVIN
Acting Vice President



HELEN ELLISON
*Associate Vice President
North Campus Student Affairs*



JOHN A. BONANNO
*Assistant Vice President
Budget*

S T A F F

- **Counseling and Psychological Services Center**
CHERYL NOWELL, Acting Director
- **Disability Services**
PETER MANHEIMER, Director
- **Health Care and Wellness Center**
ROBERT DOLLINGER, Director
- **University Ombudsman**
LARRY LUNSFORD
- **Victim Advocacy Center**
EMILY SPENCE-DIEHL, Director
- **Women's Center**
KAREN GARNER, Coordinator

S T A F F

- **Judicial and Mediation Services**
KAREN DLHOSH, Director
- **Multicultural Programs and Services**
ROBERT COATIE, Director
- **North Campus Recreation Sports**
GREG OLSON, Director
- **Orientation**
SARA LIPMAN, Associate Director
- **University Housing**
JIM WASSENAAR, Director
- **Wolfe University Center**
WHIT HOLLIS, Director

S T A F F

- **Career Services**
OLGA MAGNUSEN, Director
- **Graham University Center and Campus Life**
- **Greek Affairs**
- **Volunteer Action Center**
RUTH HAMILTON, Director
- **International Student and Scholar Services**
ANA SIPPIN, Director

BOOKS PUBLISHED BY STAFF

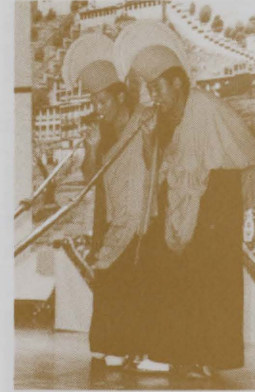
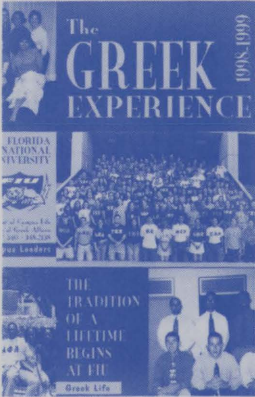
- Emily Spence-Diehl, *Stalking: A Handbook for Victims*.
- Deryl Hunt, *Preparing Black Students for the Millennium: The Role of Faculty and Staff, Administrators, and Students* (chief editor with Lawrence Howard and Michelle Rice) and *From Diversity to Unity Conference Proceedings on Developing Inclusive Community* (chief editor with Lawrence Howard and Michelle Rice).
- Larry W. Lunsford and Glenda A. Belote, *The Freshman Year: Making the Most of College, Second Edition*.
- Helen Ellison and Deryl Hunt, *Understanding Culturally Different People: A Training Manual*.

CHAPTERS IN BOOKS PUBLISHED BY STAFF

- Beverly Dalrymple, "Planning for a Career," in *The Freshman Year: Making the Most of College, Second Edition*.
- Robert Dollinger, "Maintaining a Healthy Lifestyle," in *The Freshman Year: Making the Most of College, Second Edition*.

ARTICLES PUBLISHED BY STAFF

- Kate Kominars and D.F. Barone, "Introduction to Personality Study," in *Advanced Personality*.
- Whit Hollis and Richard Taylor, "University Center Operated Ropes Challenge Course: Using Experiential Learning to Build Partnerships with Academic and Business Communities," in *The Bulletin* of the Association of College Unions-International.
- Cheryl Nowell, "Higher Education Policy Examined in Historical Context," a review of *On Higher Education: The Academic Enterprise in an Era of Rising Consumerism*, in *Black Issues in Higher Education*.
- Jeanette Cruz and J.M. Littrell, "Brief Counseling with Hispanic American College Students," in *Journal of Multicultural Counseling and Development*.
- Whit Hollis, "Knowledge of Our Differences Helps Us Serve A Diverse World," in *The Bulletin* of the Association of College Unions-International.
- Larry Lunsford and Glenda Belote, "Florida International University Creates Major Links," in *The Freshman Year Experience Newsletter*.



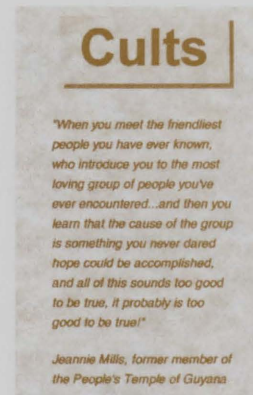
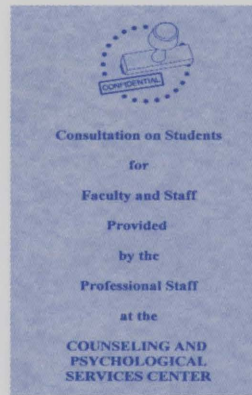
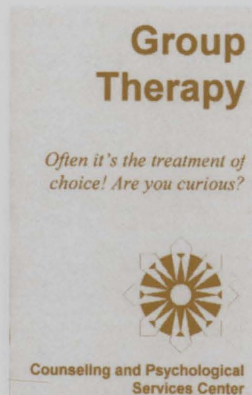
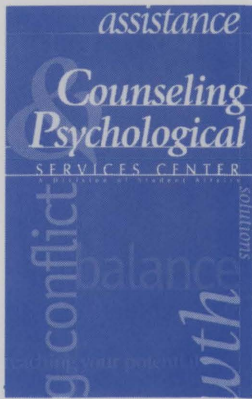
MISSION

The mission is to enhance the overall academic, educational, and personal experience of FIU students, by providing directed and self-directed learning opportunities that expose them to a diversity of ideas and experiences (culturally, socially, intellectually, recreationally, and self-governance). Creative and meaningful interactions will expand knowledge, develop life skills, clarify values, and foster the development of healthy attitudes and behaviors for the appreciation and celebration of our diversity and multicultural uniqueness. Campus Life programs will generate spirit, pride, and build a sense of tradition.

CAMPUS LIFE

ACCOMPLISHMENTS

- Conducted a needs assessment, satisfaction survey, and focus group sessions with student leaders and student organizations on programs and services.
- Reorganized the Graphics Office to provide increased services to students and renamed it Campus Life Publications.
- Co-sponsored a lecture by the presentation of His Holiness the Dalai Lama, which attracted over 5,000 people.
- Co-sponsored lectures by Deepak Chopra and Maya Angelou.
- Recorded the largest turnout ever for Student Government Association elections.
- Reorganized and presented a very successful Annual Outstanding Student Life Awards Ceremony to recognize leadership, diversity, and volunteerism.
- Won recognition from *Glamour en Español* magazine as one of the most outstanding universities due to its academic programs, multicultural activities, and strong student diversity.
- Secured a \$25,000 grant for the Volunteer Action Center from Temple University to house the service-learning project called SHINE, with the objective of having FIU students help the elderly in the naturalization process.
- Sponsored a successful Homecoming appearance by comedian Damon Wayans.
- Conducted the most successful annual Dance Marathon, generating over \$22,000 for the Children's Miracle Network.
- Sponsored 100 students in the Volunteer Miami Festival, 354 students in service-learning programs for a total of 5,000 service hours, and over 1,000 students in community services projects, totaling more than 50,000 service hours.
- Increased the Alternative Spring Break sites to 11 nationwide, with 140 students participating.
- Won recognition as the best Alternative Spring Break Program by Breakaway, the national alternative break organization.
- Had numerous research findings presentations given throughout the country sponsored by the Graduate Student Association.
- Received the second best SGA in Florida award presented by *Florida Leader Magazine*.
- Presented a successful Greek Fashion Show for the United Way.



MISSION

The mission of the Florida International University Counseling and Psychological Services Center is to assist the University in achieving its goals. We provide the highest quality of psychological services in response to students' needs in a warm and caring environment. Our services foster their academic potential by enhancing personal development and emotional well-being. As licensed professionals in psychology, we educate, train, and conduct research. We collaborate with administrators, faculty, staff, and the community. We are committed to practicing and promoting the value and respect of diverse individuals and groups. We deliver our services with integrity and professionalism.

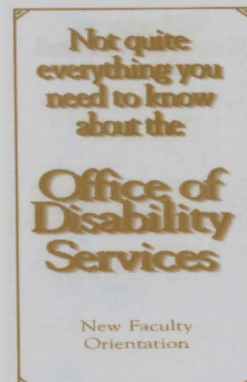
COUNSELING AND PSYCHOLOGICAL SERVICES CENTER

ACCOMPLISHMENTS

- Developed Web links for students to access information on stress management, relationships, and cults.
- Computerized four clinical forms: staffing, progress notes, treatment plan, and closing summary.
- Created and presented Champs Life program to freshman athletes.
- Co-sponsored five programs for faculty with Judicial and Mediation Services on "Dealing with Distressed Students."
- Delivered 10 diversity workshops to students.
- Coordinated diversity presentations throughout the University and community by members of the University Diversity Initiative team.
- Established an affiliation agreement with the Miami Institute of Psychology to place doctoral candidates in the practicum program.
- Scheduled over 4,800 appointments at North Campus and University Park, with 3,000 meeting appointments, including 500 new clients.
- Presented 96 workshops to over 2,100 students, an increase of 10 percent.
- Trained practicum students from Nova University, the University of Miami, and Florida International University.

MISSION

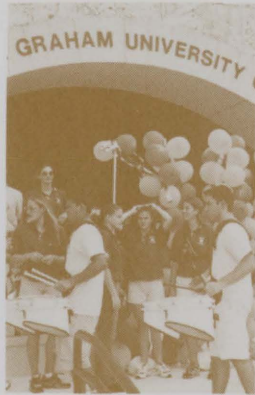
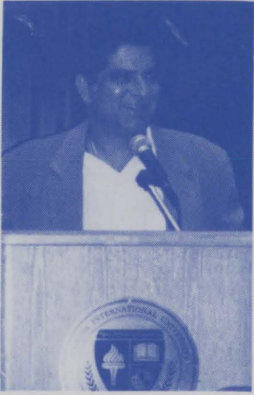
By providing information and advocacy, the Office of Disability Services seeks to assure the human, educational, and legal rights of individuals with disabilities. We strive to advance the express choices of persons with disabilities while preserving their dignity, equality, and self-determination.



DISABILITY SERVICES

ACCOMPLISHMENTS

- Established the University Disability Access Task Force to regularly verify university-wide accessibility.
- Developed brochures to list books and videos available in the resource library.
- Developed and distributed a Chronic Illness fact sheet.
- Developed and distributed a Documentation Requirements brochure.
- Updated adaptive technology available for student use in the Green Library and the Office of Disability Services.
- Held outreach activities at the Broward County College Fair and at the Miami Dade Community College Wolfson Campus and Miami Dade Community College North Campus College Fairs.
- Sponsored an Agency and Vendor Fair on both campuses as part of disability awareness activities.
- Completed a survey of TDD sites (public telephones with a keyboard for persons who are deaf/hard of hearing) on campus.
- Sponsored a mini-conference with a Focus on Deaf and Hard of Hearing Concerns for the South Florida Consortium of Post-secondary Disability Services Providers.



MISSION

In support of the mission of the University and the Division of Student Affairs, the Graham Center is responsible for providing facilities and support services to facilitate the development and implementation of a variety of educational, cultural, recreational, and social programs for the University community—students, faculty, staff, alumni, and their guests. As Student Affairs professionals, the staff recognizes the value of student involvement in co-curricular activities and the importance of higher education to provide experiences to aid students in developing knowledge, skills, and values for continued individual growth beyond the academic setting.

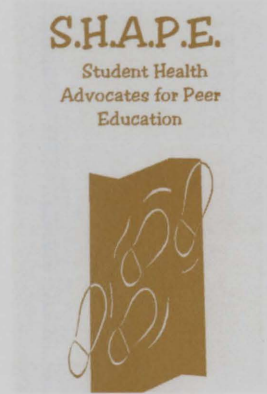
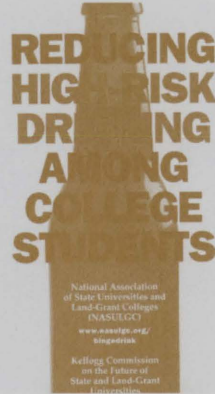
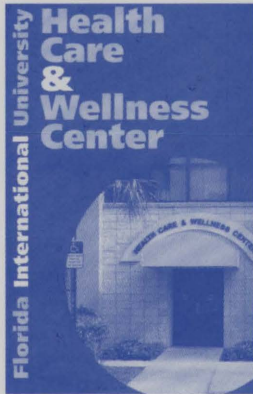
GRAHAM UNIVERSITY CENTER

ACCOMPLISHMENTS

- Completed several construction and renovation projects: refurbished bathrooms; replaced carpet, seats, and desks in auditorium GC 140; added lighting in Game Room; reconstructed the south main entrance stairs; expanded Career Services; and installed new food vending machines on the third floor.
- Addressed concerns of the Students with Disabilities Committee by completing several renovations: calibrated 23 classrooms to meet code and reduced the weight of doors; replaced two doors with automatic, handicap, push-button access; retrofitted two electric entrance doors to the food court for easy access and energy savings; and installed Braille signage in the new elevators.
- Completed negotiations and signed an agreement with Kaplan Educational Centers to provide test preparation classes at both campuses with a combined financial return, in the first year, of \$110,000 and \$2,000 in student scholarships.
- Opened two new businesses: health food and ice cream shop (Smoothie's and Edy's Ice Cream) and Santi's hair, nail, and skin salon. A flower cart was also implemented.
- Completed contract negotiations with College Television Network to bring free satellite programs to both campuses.
- Increased the Panther Card debit accounts by 43 percent from 6,500 to 11,350 and Financial Aid book loans deposits by 34 percent from \$598,110 to \$964,785.
- Expanded debit card applications to the laundry machines in Panther Hall.
- Increased Cashier's Office collections from \$1.2 million to \$1,867,017.
- Increased reservations by 41 percent from 4,839 to 6,833 reservations.
- Recruited 300 members to the Faculty Club, generated a reserve of \$25,000, and presented over 20 special events.
- Implemented the Webserver Project and created and redesigned the Graham Center as well as Campus Life Web pages.
- Participated in the ACU-I indoor recreation tournament where an FIU student made it to the nationals and was ranked seventh in the nation.

MISSION

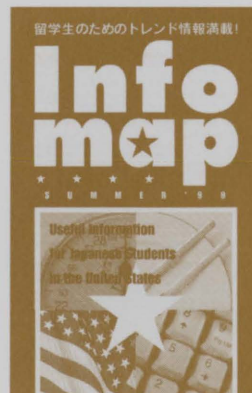
The mission is to provide quality access to health care to all students and to encourage healthy lifestyles through health promotion and health education. The Center strives to provide these services for students based on mutually acceptable goals. We work in conjunction with other University departments and community agencies to expand student access to health related resources. Optimal health is integral to help students to achieve their academic goals as they become independent, knowledgeable, and informed decision makers.



HEALTH CARE AND WELLNESS CENTER

ACCOMPLISHMENTS

- Changed the name of the department to Health Care and Wellness Center to better reflect that clinical care services are provided in addition to health promotion.
- Completed the installation of the office management software program for the HCWC and Counseling and Psychological Services Center.
- Established a new HCWC Visibility and Marketing Committee.
- Attracted over 300 people to the first Open Houses on both campuses.
- Completed the renovation of the University Park HCWC to include a new arched entrance, exterior painting, new canvas awnings, electronic door, new signage, and new landscaping.
- Achieved accreditation as a provider for nursing continuing education credits.
- Increased attendance in the “Healthy Lifestyles” course by seven percent.
- Sponsored a regional Wellness Conference February 25 and 26, 1999, attracting over 40 professionals and students to the conference that featured 16 sessions.
- Received \$12,000 for the second year of a five-year grant as one of five model schools for HIV prevention programs in the nation.
- Received first place among colleges and universities at the annual AIDS Walk Miami, based on numbers of walkers and money raised for Miami-Dade Care Resource.
- Sponsored the National College Roundtable on Women’s Health with keynote speaker, Dr. Saralyn Mark, senior medical advisor of the US Public Health Service.
- Sponsored a Breast Cancer Awareness Night at an FIU women’s basketball game.
- Provided over 3,500 free health screenings for 1,700 individuals at the annual Spring Health Expo.
- Presented sessions on HIV/AIDS, alcohol/drug prevention, stress management, nutrition, and general wellness to over 3,700 students in 150 classes.
- Presented five different programs for the Governor’s Council Anti-Tobacco Program.



MISSION

The mission is to assist international students and visiting professors/researchers by providing advising services related to immigration, legal, personal, academic, cultural, social, and financial concerns. The staff advises and consults with the University community on matters pertaining to individual international students and visiting faculty/researchers. The staff also serves as a resource to the University community concerning immigration regulations for non-immigrants and cross-cultural concerns.

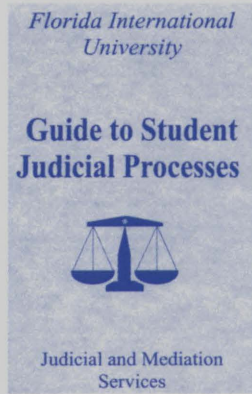
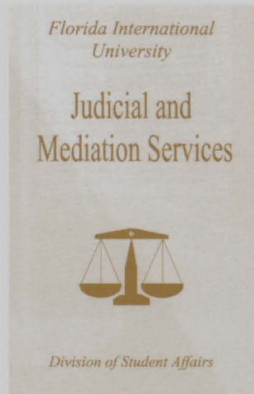
INTERNATIONAL STUDENT AND SCHOLAR SERVICES

ACCOMPLISHMENTS

- Developed and presented a Cultural Awareness Program to Panther Hall Resident Assistant staff.
- Updated and disseminated the International Student Services brochure and fact sheet.
- Developed an orientation program for students in the Graduate Diploma Series Program in conjunction with the College of Business Administration.
- Increased programs and services to 2,343 students by 49 percent over the past five years.
- Negotiated international student medical insurance renewal with no premium increase.
- Provided a customized Practical Training Workshop and developed a handbook for students in the Graduate Diploma Series Program.
- Coordinated Florida Association of International Educators Miami District Workshop at FIU.

MISSION

The mission of Judicial and Mediation Services is to promote concepts of respect, civility, due process, and conflict resolution on campus by enforcing community standards (FIU and Florida Board of Regents policies, federal, state, and local laws) and holding students accountable for their behavior in a fair yet developmental manner; through the involvement of the campus community and educational development of students.



conduct & policies

(1) STANDARDS OF STUDENT CONDUCT

The State University System of Florida has been charged by the Board of Regents (BOR) with the responsibility of providing students an educational experience which prepares them to participate in a rapidly changing world, and to do so with a commitment to the highest moral and ethical standards. To achieve this end, Florida International University has outlined a set of desired values and attitudes considered to be the foundation of intellectual and moral integrity in our future societal leaders. Florida

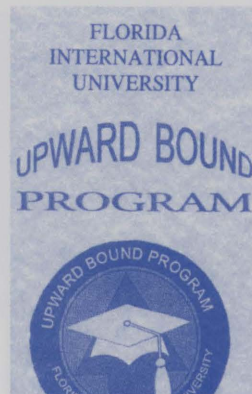
which is to develop self-reliance, it is expected that students will be responsible for the completion of their own academic work. The use of literature, notes, aids, or assistance from other sources should be clearly identified with respect to all course assignments and examinations. In addition, students are expected to use all resources, including books, journals, and computers only in legal and authorized ways. They should also refrain from falsification of records, attend class as required, and participate in the educational process without disrupting the orderly processes and functions of

conduct policies

JUDICIAL AND MEDIATION SERVICES

ACCOMPLISHMENTS

- Created and implemented a judicial database.
- Created a Judicial and Mediation Services Web page that includes the Student Code of Conduct and explanation of the judicial system.
- Completed a revision of the Student Code of Conduct.
- Developed and conducted workshops for faculty, staff, and students regarding the judicial system and conflict resolution.
- Revised manual for hearing committee members.
- Developed informational brochures describing Judicial and Mediation Services.
- Maintained office hours at North Campus.
- Co-sponsored programs with Counseling and Psychological Services Center for faculty and staff dealing with disruptive and distressed students in the classroom.
- Conducted training for Residence Life staff, judicial committee members, and Greek judicial boards.



MISSION

The mission is to enhance the educational opportunities of pre-college and college students by providing services that educate and improve their lives academically, culturally, financially, and socially. This will be accomplished by creating an environment that is nurturing, supportive, provides leadership, fosters the development of community outreach, and promotes academic excellence through supplemental instruction, advisement, and mentoring. The Office is committed to embracing cross-cultural understanding and enabling students and staff to meet the complex demands of the 21st century and the mission of the University.

MULTICULTURAL PROGRAMS AND SERVICES

ACCOMPLISHMENTS

- Sponsored the 8th Annual Rev. Dr. Martin Luther King, Jr. Commemorative Breakfast with over 500 people in attendance.
- Sponsored the 7th Annual Akili Program with over 350 people in attendance.
- Inducted a record 83 fourth to tenth graders in the Thurgood Marshall Achievers Society.
- Conducted a weeklong on-campus summer institute for 49 pre-college students with a focus on leadership, education, culture, athletics, and recreation.
- Held first National Pan-Hellenic Conference Greek Week with all eight groups participating.
- Provided advising, computers, tutorials, and workshops for 6,610 students, representing a 250 percent increase.
- Hosted various community building programs, including Hot Summer Tennis Tournament, A Cultural Night of Expressions, Executive Mentoring and Inclusive Community Building Workshop, Black Employees Association Celebration for 100 "at-risk" Children, and Opa-locka Appreciation Night.

Student Support Services

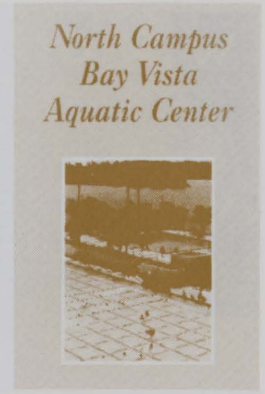
- Awarded a continuation grant in the amount of \$187,200.
- Increased Student Support Services retention rate by 12 percent.
- Held awards banquet with over 200 students and parents in attendance.
- Organized a National TRIO Day celebration with over 50 persons in attendance.

Upward Bound and Pre-College Programs

- Awarded \$961,508 for an Upward Bound grant.
- Awarded \$5,558 for summer meals for Upward Bound participants and raised \$7,500 for other activities.
- Created nine tutorial sites, with eight off-campus.
- Conducted a periodic review of 100 percent of Upward Bound alumni.
- Received a \$5,000 grant through the National Corporation for Service to promote a Martin Luther King Non-Violence Day of activities.
- Created the Honorary McKnight Achiever Awards and named the first two recipients.
- Increased by 12 percent the number of College Reach-Out Program participants attending tutorials and activities.

MISSION

The mission is to provide a variety of recreational, aquatic, and educational experiences for students and other members of the FIU community. We contribute to the personal development of students and others and are related to the total program of the institution by providing a variety of activities designed to enhance the physical health of students and others while fostering an appreciation of competition, social skills, and cultural diversity.



NORTH CAMPUS RECREATIONAL SPORTS

ACCOMPLISHMENTS

- Increased pool revenues to 33 percent of operating budget.
- Renovated Fitness Center.
- Increased swimming pools use by 20 percent.
- Coordinated three commercials filmed at campus facilities.
- Increased student Fitness Center attendance to 135 per day.
- Increased intramural flag football participation to 130 students weekly.
- Hosted United Way and Spring Expo Bench Press Contests with 40 students participating.
- Hosted National Water Polo Club Championships.
- Increased step and boxing aerobics participation to 150 students per week.
- Sponsored two big game fishing trips with 25 students per trip.
- Increased non-credit student tennis instruction by 20 percent.
- Set student intramural basketball participation record of 105 players.
- Taught a total of eight recreation credit classes with over 110 registered students.



STUDENT MEDIA

ACCOMPLISHMENTS

- Completed a 12-year effort to put WRGP radio on the air FM.
- Reorganized the Publications and Media Board with J. Arthur Heise, dean of the School of Journalism and Mass Communication as chair.
- Created a new yearbook that is funded by the Student Government Association.
- Achieved five national awards won by **The Beacon**, including First Place with Special Merit and Outstanding Sports Section awarded by the American Scholastic Press Association; First Class with two Marks of Distinction from the Associated Collegiate Press; Silver Medalist from the Columbia Scholastic Press Association; and Honorable Mention for best newspaper from Florida Leader magazine.
- Added professional journalists from The Miami Herald and the Sun Sentinel and a first amendment attorney to the Publications and Media Board.

STATEMENT

The University believes that freedom of expression and debate by means of a free and vigorous student media are essential to the effectiveness of an educational community in a democratic society, even if those opinions differ from established University or administrative policy. The University supports the view that Student Media must be free from all forms of external interference designed to regulate its content and has established a Student Media Board to act as publisher and/or operator of the student newspaper and radio station.



FIU knocks off Michigan

Golden Panthers pull out 69-62 win over Wolverines in opening game



President Gore?

3



Livingston: friend or foe?

• See page 16 for coverage of game vs. Northern Arizona

BY ALAN GOMEZ
Sports Editor

Two weeks ago, senior Anthony Harris said, "We own Michigan." The Golden Panthers proved the prophet right as FIU pulled out a 69-62 victory over the Wolverines in front of 4,638 rabid fans, a record crowd at Golden Panther Arena.

"Last year we went [to Ann Arbor] without too much experience," sophomore Carlos Arroyo said of FIU's 72-61 loss to the Wolverines Dec. 3 last season. "We knew we

preaching that we're pretty good and people haven't understood."

Well, at least something close to 5,000 people get the point now.

The Golden Panthers didn't pull this one out of a magic hat either. It was evident by the way they did it that this was no fluke. The Golden Panthers won this game with something they lacked for a majority of last season: defense.

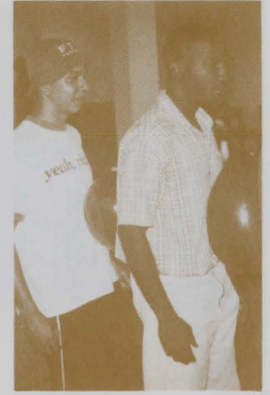
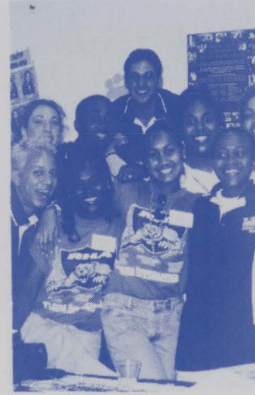
Michigan guards Robbie Reid and Louis Bullock combined for 47 points. The rest of the Wolverines managed only 15.

"Defense is energy," Rodriguez said. "Our team soaked up the energy from the crowd. This is the atmosphere that I dreamed of when I came here."



MISSION

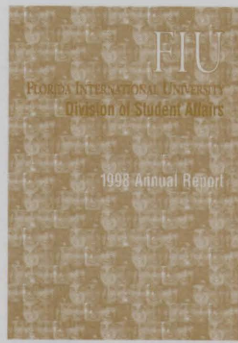
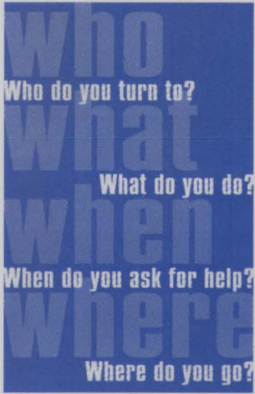
The mission is to support the missions of the University and the Division of Student Affairs by providing a living environment that fosters the educational pursuits of a diverse student population. The campus residential community provides unique opportunities for personal growth and development, leadership experiences through student participation in programming and activities, and developing an appreciation of and sensitivity to differences. The facilities and services are designed to provide a supportive and safe environment, accommodating the needs of students.



UNIVERSITY HOUSING

ACCOMPLISHMENTS

- Began construction on the Phase II Housing Project, which is scheduled to open Fall semester, 2000. The Housing Authority successfully sold \$24 million in revenue bonds to finance the construction of the new 500-bed housing facility.
- Completed a \$2.6 million refurbishment of the North Campus apartments. Improvements include: new kitchen cabinets, remodeled bathrooms, electric service upgrade, new air conditioning, new energy efficient water heating system, and new appliances and room furnishings.
- Began remodeling of the University Park apartments. Mechanical systems (air conditioning units and hot water heaters) were replaced with new energy efficient systems. This is the first component of a \$2 million refurbishment plan that will continue through the 1999-2000 year.
- Implemented 206 programs for students, focusing on academic development, personal development, diversity, community service, and community development. Eighty-nine percent of students attending the programs rated them as excellent or very good.
- Sponsored 12 Summer student interns that worked in various areas of Housing and participated in weekly leadership development activities.
- Sponsored the first President's and Dean's List Gala, which recognized high achieving students and their favorite faculty members.
- Sponsored an Open House and Groundbreaking Ceremony to educate the University community about the programs and services of University Housing.
- Received the following awards at the Florida Association of Residence Halls (FARH) conference: Most Improved School of the Year, Advisor of the Year, and 19 First Year Experience Awards.
- Planned and implemented the Florida Mini-FARH Leadership Summit.
- Developed the *Resident Handbook* into a new calendar format.



MISSION

The University Ombudsman Office provides a forum for students to address and resolve student issues with faculty, staff, departments, or programs. The goal of the Ombudsman Office is to resolve student concerns and provide recommendations for the enhancement of procedures and policies to prevent future student problems.

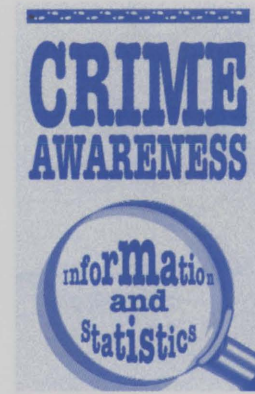
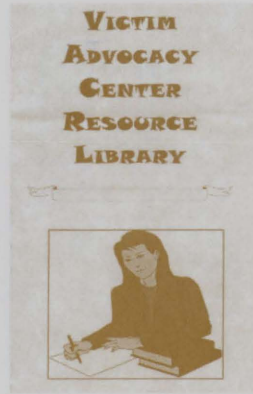
UNIVERSITY OMBUDSMAN

ACCOMPLISHMENTS

- Created and implemented a Web page.
- Distributed new Ombudsman brochure to President's Office, Provost's Office, and Enrollment Services areas.
- Joined Council of Associate and Assistant Deans monthly meetings.
- Handled 342 student cases.
- Published The Annual Report for the Division of Student Affairs.
- Published a Fall and Spring edition of the Division of Student Affairs newsletter, *Update*.
- Assisted in the design and implementation of the Division of Student Affairs Web page.
- Co-authored second edition of the "Freshman Experience" class text, *The Freshman Year: Making the Most of College*.
- Presented a diversity program at an international conference in Dublin, Ireland.
- Named chair of the SACS Self-Study Communications Committee.

MISSION

The mission is to reduce secondary victimization and support recovery of victims of violence or abuse. Additionally, the Victim Advocacy Center seeks to increase awareness of violence and victimization at FIU and within the surrounding communities.



VICTIM ADVOCACY CENTER

ACCOMPLISHMENTS

- Received a \$26,498 grant from the SAVE Miami Project for the second year.
- Renewed the Victims of Crimes Act grant for \$40,000.
- Received \$635 in emergency relief funds from the Dade County Alliance Against Domestic Violence.
- Provided educational programs to 6,013 individuals.
- Sponsored or participated in 19 awareness events.
- Provided 1,223 units of services to victims.
- Recruited and trained 48 new volunteers.
- Recruited and trained 23 new Peer Advisors and psychodrama actors.
- Assisted Miami-Dade County with planning of Victim's Rights Week.
- Facilitated workshops for 200 middle and high school students during the Fourth Annual Youth Crime Watch Conference.
- Collected 191 gifts that were donated to women and children at the Safespace shelters during the Fourth Annual In the Spirit of the Season holiday gift drive.



MISSION

The mission is to be the community center for the campus. Toward that end, an exciting, safe, and comfortable environment is provided to relax, study, and meet old and new friends. The Center provides services, meeting space, and opportunities for involvement for a diverse community. The community served includes students, faculty, staff, alumni, visitors, and residents and businesses of the surrounding area. This mission is accomplished by providing experiential education, dynamic programs, learning opportunities, and service for the community and the WUC staff.

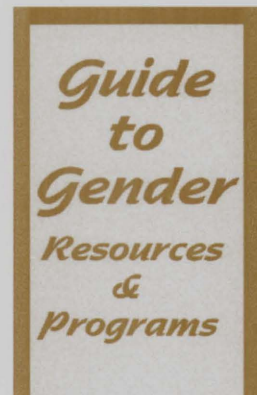
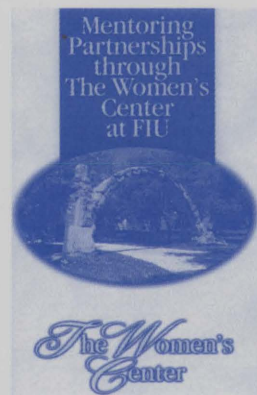
WOLFE UNIVERSITY CENTER

ACCOMPLISHMENTS

- Increased the non-profit and corporate utilization of the Teams Ropes Challenge Course (TRAC) by 50 percent and student usage by 50 percent.
- Redesigned and implemented a five-year business plan for the TRAC.
- Designed and implemented a three-credit course for the TRAC through the Physical Education Department.
- Revised the *Operations Manual*, redesigned the facilitator recruitment and training program, and developed a database of client information for the TRAC.
- Increased Wolfe University Center revenues by 26 percent.
- Developed new Campus Life programs: Panther Power, Kareoke Tuesdays, and Blue Moon Café.
- Increased North Campus student involvement in attending athletic events by 10 percent; Panther Square programming events by 10 percent; programs and services to evening students by 10 percent; attendance at programming events by 10 percent; and leadership development sessions by 15 percent.
- Installed and activated chimes for the North Campus.
- Developed a marketing plan and increased awareness of North Campus events.
- Updated the *Wolfe University Center Student Staff Handbook*.
- Refurbished Panther Square with paint and new floor and added a travel agency, copy center, and contracted with University Credit Union for banking services.
- Sponsored a lecture by Maya Angelou.
- Added an "Ethics and Values Workshop" to the SGC training schedule and added five workshops to the internship program.
- Co-sponsored the "We Got Game" and "Hoop it Up" tournaments.
- Created a new Design and Marketing Office.
- Hosted 690 campus activity events for a total revenue increase of 26 percent.
- Sponsored Homecoming dance with 750 in attendance.
- Opened new SGC/WUC computer lab.
- Created a SGC/Athletics liaison to promote athletic events on the North Campus.
- Increased Orientation peer advisor training sessions 100 percent.
- Initiated Web-based room scheduling services.

MISSION

The Center provides women with programs and services related to their intellectual, professional, social, and emotional growth. We collaborate with other University departments to meet the needs and enhance the lives of a highly varied female student population. Through collective efforts, the Center advocates for systematic changes that will improve the lives of women and men. Programming focuses on the particular needs of women at the University and encourages women to learn more about themselves, other women, and the environment in which they live. The Center also serves as a clearinghouse of information by directing women to appropriate resources within the University and the larger community.



WOMEN'S CENTER

ACCOMPLISHMENTS

- Expanded the Women's Center Mentoring Program by 50 percent.
- Provided training workshops for mentors and student partners participating in the Mentoring Program.
- Sponsored an award ceremony and dinner for participants in the Mentoring Program.
- Redesigned and distributed the Mentoring Partnership brochure.
- Established an organized Student Volunteer Program.
- Expanded and updated the Web page and added the newsletter, *Muse*.
- Enhanced and published five issues of *Muse*.
- Co-sponsored a Thesis and Dissertation Writers Workshop with the Graduate Students Association, with special attention to the needs of female graduate students.
- Co-sponsored "National Girls and Women in Sports Day" with the Fitness Center.
- Co-sponsored events for Breast Cancer Awareness at a women's basketball game with the Health Care and Wellness Center.
- Co-organized a symposium on "Global Gender Issues: A Cross Disciplinary Conversation" with the International Relations Department.
- Organized a successful "Take Our Daughters to Work Day" with over 70 children attending.





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