
STAFF MEMBERS

Cheryl S. Nowell, Ph.D.
Acting Director

**Heidi von Harscher, Ph.D.,
FPPR**
University Psychologist

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University Psychologist

George Sheppard, Psy.D.
University Psychologist

**COUNSELING
AND
PSYCHOLOGICAL
SERVICES CENTER**

**FLORIDA INTERNATIONAL
UNIVERSITY**

**University Park - GC 211
Phone: (305) 348-2434
Fax: (305) 348-3950**

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**North Campus - WUC 139
Phone: (305) 919-5305
Fax: (305) 919-5211**

Office Hours:

**UP Mon - Thur 8 a.m. to 8 p.m.
Friday 8 a.m. to 5 p.m.**

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**NC Mon, Wed, Thu, Fri
8 a.m. to 5p.m.
Tuesday 8 a.m. to 7 p.m.**



Consultation on Students

for

Faculty and Staff

Provided

by the

Professional Staff

at the

**COUNSELING AND
PSYCHOLOGICAL
SERVICES CENTER**

Division of Student Affairs

WHO ARE OUR STUDENTS?

THE PROFILE OF THE “AVERAGE” STUDENT HAS CHANGED A GREAT DEAL. THESE DAYS, DON’T BE SURPRISED IF YOU DISCOVER THAT ONE OF YOUR STUDENTS:

- ▶ is working two jobs besides going to school
- ▶ is taking care of a family which oftentimes involves children as well as parents
- ▶ has experienced severe emotional or physical trauma
- ▶ has little or no support system
- ▶ is taking medication to control a severe psychiatric disorder

COMMON QUESTIONS AND CONCERNS EXPRESSED BY FACULTY:

FACULTY AND STAFF OFTEN CALL US TO CONSULT ABOUT A VARIETY OF CONCERNS. THE FOLLOWING ARE SAMPLES OF SUCH QUESTIONS THAT MAY SOUND FAMILIAR TO SITUATIONS YOU HAVE ENCOUNTERED:

- ▶ What if a student constantly comes to me with problems?
- ▶ What if a student reports they are hearing voices or are talking to themselves during class?
- ▶ What if someone is displaying erratic behavior in class?
- ▶ What if a student hands in a morbid essay? Do I take it seriously?
- ▶ A student threatened me, what can I do?
- ▶ A student in my class dies unexpectedly. Can you help us?

WHAT CAN YOU DO?

YOU ARE NOT ALONE!
PLEASE CALL THE COUNSELING & PSYCHOLOGICAL SERVICES CENTER FOR A CONSULTATION.

Remember:

- ▶ we have licensed psychologists and mental health professionals available on site for you to consult
- ▶ you may call and request an anonymous consultation
- ▶ we take your concerns seriously, do not hesitate to call
- ▶ we are available to come to your class for debriefing following a crisis
- ▶ it is best to call 348-2434 (UP) or 919-5305 (NC) and ask for a consultation; but if you prefer to drop in and schedule an appointment, we will try to see you as soon as possible.