

Empowering

Credible

Responsive

Impactful

Strengthening

Compassionate

Friend

Connecting

Stabilizing

Efficient

Advocate

Life-Line

Sant La



Haitian Neighborhood Center
2011-2012 Annual Report

The Impact of Sant La's Work



From Our Executive Director

Dear Friends,

It is my pleasure to share with you, Sant La's 2011–2012 Annual Report, summarizing our achievements this past fiscal year. The report captures the results achieved by Sant La, despite these challenging times for our community.

As we enter our second decade of service, we vow to redouble our efforts to produce lasting impact in the Haitian community through the continued promotion of job, financial and health security, educational attainment, and civic engagement.

Throughout this decade, we will also usher in a new era of giving in the Haitian community of South Florida, such that we celebrate, promote and democratize philanthropy.

I extend heartfelt thanks to the Sant La board for their dedication and commitment; our loyal staff, who continue to give it their all and consistently exemplify our values and mission; our community allies, partners and contributors, whose support advance our shared vision of a self-sufficient, fully integrated Haitian community. Thank you all for joining in and supporting our enterprise.

Forever Sant La,

Gepsie M. Metellus

General Services

In 2011-2012 Sant La **provided over 12,820 units of service** to the community, with **over 2,800 new clients** walking through our doors. The categories below represent our primary program areas. The report reflects the work of 11 individuals, working for over 22,000 hours through the course of the 2011-2012 fiscal year.



Assistance to the Unemployed

In 2011-2012 our staff assisted over **460 newly dislocated workers** file new **Unemployment Benefits claims**, and completed over **3,680 bi-weekly benefits claims**. Over **375 client cases** required **additional support** including: drafting correspondence, filing appeals and communicating with the Agency for Workforce Innovation staff to research issues and clarify case discrepancies.

Employment Security

In 2011-2012, our employment team **served 3,055 job seekers**, **1,744 of them first-time clients**. Our staff assisted **approximately 150 clients** with **resume preparation and completion of online employment** applications, while 2,068 referrals were made to employment opportunities. **This year, our team recruited 98 new employer partners.**



The Cornerstone of our work: **information, referral, case coordination, application assistance, advocacy, interpretation and translation**. This year we referred **1,160 individuals to other services**; assisted over 100 clients in obtaining their U. S. citizenship.

Economic Security

Sant La's Financial Literacy program **assisted over 145 individuals in resolving issues with the IRS** through our Low Income Tax Clinic (LITC); **prepared taxes for over 770 clients** through Sant La's VITA, (Volunteer Income Tax Assistance) resulting in **over \$1.3 million refunded** and reinvested into our local economy; assisted **245 clients with mortgage modification applications, consumer credit issues, identity theft, home-buyer education, and more.**



Health & Food Security

In FY 2011-12 Sant La's Community Health Worker assisted **over 1,837 individuals** in accessing safety-net benefits and low-to no-cost medical care. **782 were children, connected to health & safety-net benefits** — including Food Assistance, Medicaid & Florida KidCare.

Strengthening Families

Sant La continues to assist families develop strong parent-child relationships, positive communication, healthy family interactions and educational attainment. This year we doubled our graduates with **43 families, 56 parents and 69 youth.**



Community Engagement through "Teleskopi"

Our weekly TV show continues to educate, inform and engage our community. In 2011-2012 we **produced 21 new episodes** viewed by **350,000 South Florida households**. **Teleskopi is among the highest rated shows in the Haitian market.**

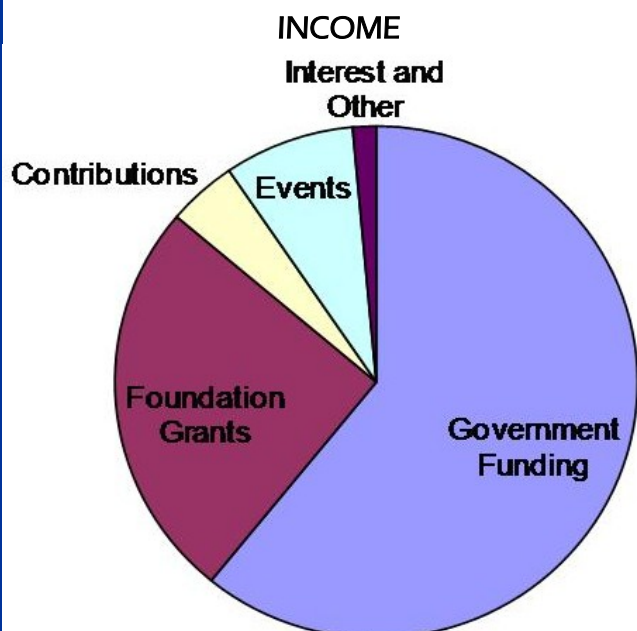
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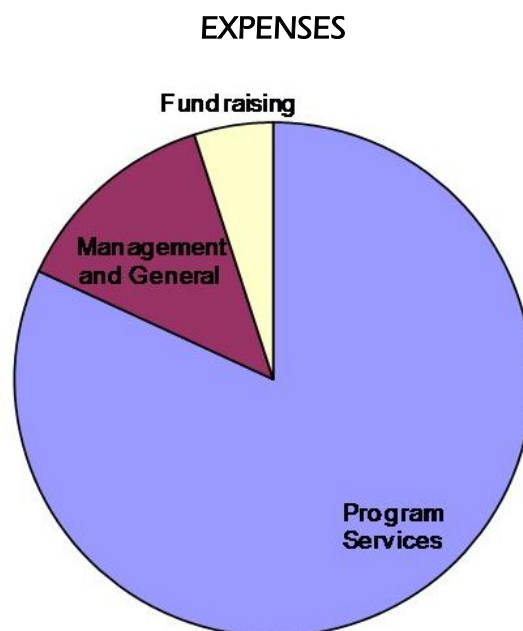
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A Snapshot of our Financial Stewardship

We judiciously invest your dollars in services while maintaining relatively low overhead costs.



Government Funding	\$541,606	59.8%
Foundation Grants	\$255,091	22.6%
Contributions	\$38,250	4.2%
Events	\$71,855	7.9%
Interest and Other	\$48,977	5.4%
Total	\$905,779	100%



Program Service	\$741,745	81.9%
Management & General	\$119,136	13.2%
Fundraising	\$44,898	5.0%
Total	\$905,779	100%

philanthropy: *noun* \fə-'lan(t)-thrə-pē\

As defined by the Merriam-Webster's Dictionary, **PHILANTHROPY** is...

: Good will to fellow members of the human race; especially: active effort to promote human welfare

a: An act or gift done or made for humanitarian purposes.

b: an organization distributing or supported by funds set aside for humanitarian purposes

First Known Use: circa 1623, Late Latin *philanthropia*, from Greek *philanthrōpia*, from *philanthrōpos* loving people, from *phil-* + *anthrōpos* human being

Last year Sant La celebrated its first "Decade of Service" to the community. As a team and a family we have dedicated our next decade to **CHALLENGE OUR PHILANTHROPY**.

We hope to re-define how our friends, family, fans and clients view giving, and help them recognize the transformative and powerful impact they can have as philanthropists.

We also want to celebrate our local philanthropists- from the traditional donor who gives large sums of money to support local causes; to those who volunteer and give of their time for the betterment of the community. Philanthropy is not charity or a "gift"; it is an investment in our future, in our community and in our neighborhoods.

Our challenge begins today, with each of us considering how we want to define our giving.

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Sant La's Board of Directors

2011-2012

Jean F. Renazile, Board Chair

Rulx Jean-Bart, Board Vice-Chair and Nominating Committee Chair

Ana Rios, Board Secretary and Program Committee Chair

Marie Jo Toussaint, Esq., Treasurer and Finance Committee Chair

Thamara Labrousse, Development Committee Chair

Serge Boissette * Dr. Joanne Bashford * Ashaki Bronson-Marcellus

Thomas Eugene * Pierre E. Liautaud * Maria Pascal * Jean-Marc Piquion

Sant La Staff

2011-2012

Gepsie M. Metellus, Executive Director

Ludnel St-Preux, Director of Programs & Operations

Vensen Ambeau, Director of Employment Training & Counseling

Karine F. Auguste, Director of Community Involvement Programs & Media Relations

Charles Cazeau, Director of Employment Services

Sherline Celicour, Receptionist

Junie Dareus, Program Support Staff

Arielle F. Dominique, Program Associate

Josette Josue, Community Health Worker

Rose T. Mainville, Program Support Specialist

Desiree Marrero, Special Projects Administrator

Alphonse Piard, Director of Financial Literacy Programs

Rose Roberts-Desir, Social Worker

Marie Claire St. Louis, Custodian

Our Funding Partners

Private Foundations

Bank of America Foundation * Carnival Foundation * Florida's Foundation * Green Family Foundation
* Health Foundation of South Florida * Helios Foundation * JP Morgan Chase * John S. & James L.
Knight Foundation * Marguerite Casey Foundation * Peacock Foundation * Publix Supermarket
Charities * The Ethel & W. George Kennedy Family Foundation * United Way of Miami-Dade * Wells-
Fargo Foundation

Government Agencies

Miami-Dade County * The Children's Trust * The City of North Miami * The Internal Revenue Service
Tax Payer Advocate Services, Low Income Tax Payer Services (LITC) * Office of Refugee Resettlement

Corporate Donors

Aventura Hospital & Medical Center * Bacardi USA * Bank of America * BankAtlantic/BB&T * Baptist
Health South Florida * Becker & Poliakoff * Blue Cross & Blue Shield of Florida * Bogosse * Coca-Cola *
Doral Cops * Florida Power & Light * Great Florida Bank * Humana * Island TV * Seaboard Marine *
The Miami Dolphins & the Dolphins Foundation * The Miami Herald * The Miami Marlins & the Marlins
Foundation * Unitransfer * Waste Management

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